

CTO Stream User Manuals, QuickGuides & Online Helpdesk

- The CTO Online Helpdesk launched on November 12, 2019. You can now visit support.ctontario.ca and submit a ticket for any CTO Stream issues and questions.
- Our CTO Stream User Guides and QuickGuides have been moved to the Webinars and Training Section of the CTO website, [click here](#).

Webinars and Training

Applicant User Manuals, Quick Guides and Tip Sheets

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The following user manuals will provide you with step-by-step instructions on how to navigate CTO Stream and submit research studies for review. If this is your first time using CTO Stream it is highly recommended you attend a training session.

APPLICANT USER MANUALS		
Topic	Description	Download Link
Getting Started	A guide to getting started with CTO Stream	Download
Application Features	Are you a new CTO Stream user? This guide provides an in overview of the applications forms in CTO Stream	Download

APPLICANT QUICK GUIDES		
Topic	Description	Download Link
Signing Applications	Step by step instructions on how to sign off on an application form within CTO Stream	Download
Updating a Project	How to update your study to use the latest version of CTO application forms	Download
Finding an Approval Letter	Where to locate the REB approval letter for your application	Download

Resources:

- CTO Website: www.ctontario.ca
- CTO Online Helpdesk: support.ctontario.ca